



Enjoy a
connection
that's ready
for anything



Anchors Resorts Condominiums now offers you the power and cutting-edge technology of Spectrum Internet® and Spectrum TV®. As a Spectrum customer, you have a reliable connection that puts everything within reach.

Included services:



Spectrum Internet Gig

- Fast Internet speeds up to 1 Gbps
- One (1) Modem
- One (1) Router



Spectrum TV Stream

- 85+ live channels are included
- Visit Spectrum.net/SpectrumTVApp to download the Spectrum TV App and stream anytime, anywhere.
- One (1) Xumo Stream Box



Get Spectrum Mobile® for a full year

- Included with your Spectrum Internet service. Additional lines of mobile service available for \$30 per month. Visit SpectrumMobile.com to activate.

To activate your service or learn more about upgrades:
Call 855-326-5115

All equipment or services outside the agreement will be an additional charge. **Spectrum Mobile:** Limited time offer; subject to change; offer applies to new Mobile customers without any outstanding obligation to Spectrum. Free mobile service limited to the first mobile line per account. Standard rates apply after promo period or if qualifying services not maintained. Mobile devices excluded from offer. Offer reflected with up to 12 months credit on bill statement. Offer cannot be applied to existing lines on customer account. Existing mobile customers must add one or more new lines to get promotional line discount. Tablets not eligible for promotion. Reduced speeds after 30 GB of usage per line. Services subject to all applicable service terms and conditions, subject to change. Not available in all areas. Auto Pay required. Restrictions apply. **Spectrum Internet:** Additional charge applies for professional installation. Speeds based on wired connection. Actual speeds (including wireless) vary and are not guaranteed. Capable modem required for all Gig speeds. For a list of capable modems, visit Spectrum.net/modem. **Spectrum TV:** Spectrum Internet required. Channel availability based on level of service and not all channels available in all markets or locations. Additional equipment may be required to access PEG channels. Services subject to all applicable service terms and conditions, subject to change. All other trademarks and logos herein are the property of their respective owners. For details, visit Spectrum.com/disclosures. **Xumo Stream Box:** Xumo Stream Box and all other Xumo product names, logos, slogans or marks are the trademarks of Xumo or its licensors. © 2026 Charter Communications, all rights reserved.



Service FAQ

Q: What services are included in my package?

A: Your services include Spectrum Internet® Gig with speeds up to 1 Gbps plus Spectrum TV® Stream with 85+ live channels and On Demand content.

You can view your channel lineup by visiting [Spectrum.net](https://www.spectrum.net) and creating an account or downloading the Spectrum TV App.

Q: What Spectrum equipment will I need?

A: You can get one (1) modem, one (1) router, one (1) one (1) Xumo Stream Box at no charge.

Xumo offers all your favorite apps pre-installed, the ability to search across both live TV and your apps and includes a voice-activated remote.

Please keep in mind that while there is no charge for equipment, you will be responsible for any loss, theft or damage to the equipment.

Q: How do I set up my service?

A: For residents with existing Spectrum, no action is needed.

Residents new to Spectrum can visit [Spectrum.com/ServiceSetup](https://www.spectrum.com/ServiceSetup) or call **855-326-5115** to order service and a self-install kit (if applicable). Please contact Spectrum on or after the service effective date indicated on Spectrum communication sent to you. Information and services will not be available before this date.

Q: Can I upgrade my service?

A: Yes, you can upgrade your Spectrum TV plan, add premium channels, sign up for Spectrum Mobile®, and add reliable home phone services with Spectrum Voice®.

To upgrade, call Spectrum Customer Service at **855-326-5115**. You will be billed separately for any additional upgrades, services or equipment.

Q: Who do I need to contact if I have a problem with my service?

A: To get support with Spectrum, download the My Spectrum App to manage your bill, services and equipment. You can always call Customer Service 24/7 at **855-326-5115**.

Q: Where do I return my equipment?

A: Returning equipment is easy. Bring your equipment to any *The UPS Store* location. *The UPS Store* will package and ship your equipment at no charge to you, just mention that it is a Spectrum equipment return. Keep the receipt for your records.

Q: What do I do if I already have a Spectrum account?

A: Your billing will automatically adjust to reflect the services included in your community's services. Any service outside of that (i.e. Phone, International TV, other premiums) will continue to be billed to you directly.



**Contact 24/7
customer support:**

Give us a call at 855-326-5115



**Visit us
online:**

[Spectrum.com/resident-support](https://www.spectrum.com/resident-support)